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April 17, 2009

VIA OVERNIGHT DELIVERY

Mr. Charles Terreni Chief Clerk of the Commission The Public Service Commission State of South Carolina 101 Executive Center Drive, Suite 100 Columbia, South Carolina 29210 (803) 896-5100

RE:

Broadvox-CLEC, LLC

Docket No. 2009-111-C

Pursuant to ORS recommendations, enclosed please find for filing an original and twenty-five (25) copies of the company's revised South Carolina PSC Tariff No. 1 and Tariff No. 2.

I have enclosed an extra copy of this letter to be date-stamped and returned to me in the self-addressed, postage prepaid envelope I have provided.

If you have any questions or if I may provide you with any additional information, please do not hesitate to contact me. Thank you.

Respectfully submitted.

Angela Janssen / o

Legal Assistant to Larce J.M. Steinhart Attorney for Broadvox-CLEC, LLC

Enclosures

cc:

Alecia Monroe (w/enc)

C. Lessie Hammonds - ORS via e-mail

Tom Allen - ORS via e-mail

Sue-Ann Gerald Shannon – via e-mail

Scott Elliott, Esq. - via e-mail

TITLE SHEET

SOUTH CAROLINA TELECOMMUNICATIONS TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the furnishing of service or facilities for Telecommunications Services furnished by Broadvox-CLEC, LLC ("Broadvox-CLEC"), with principal offices at 1228 Euclid Avenue, Suite 390, Cleveland, Ohio 44115. This tariff applies for services furnished within the State of South Carolina. This tariff is on file with the South Carolina Public Service Commission, and copies may be inspected, during normal business hours, at the company's principal place of business.

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CONCURRING, CONNECTING OR

OTHER PARTICIPATING CARRIERS

- 1. Concurring Carriers None
- 2. Connecting Carriers None
- 3. Other Participating Carriers None

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CHECK SHEET

The Sheets of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

SHEET	REVISION	SHEET	REVISION
1	Original	21	Original
2	Original	22	Original
3	Original	23	Original
4	Original	24	Original
5	Original	25	Original
6	Original	26	Original
7	Original	27	Original
8	Original	28	Original
9	Original	29	Original
10	Original	30	Original
11	Original	31	Original
12	Original		3
13	Original		
14	Original		
15	Original		
16	Original		
17	Original		
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20	Original		

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^{*} New or Revised Sheet

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TARIFF FORMAT

- A. Sheet Numbering: Sheet numbers appear in the upper right corner of the page. Sheets are numbered sequentially. However, new sheets are occasionally added to the tariff. When a new sheet is added between sheets already in effect, a decimal is added. For example, a new sheet added between pages 11 and 12 would be page 11.1.
- B. Sheet Revision Numbers: Revision numbers also appear in the upper right corner of each sheet where applicable. These numbers are used to indicate the most current page version on file with the Commission. For example, 4th Revised Sheet 13 cancels 3rd Revised Sheet 13. Consult the Check Sheet for the sheets currently in effect.
- C. Paragraph Numbering Sequence: There are nine levels of Each level of coding is subservient to its paragraph coding. next higher level:

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2.
2.1
2.1.1
2.1.1.A
2.1.1.A.1
2.1.1.A.1.(a)
2.1.1.A.1.(a).I
2.1.1.A.1.(a).I.(i)
2.1.1.A.1.(a).I.(i).(1)
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D. Check Sheets: When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the sheets contained in the tariff, with a cross reference to the current Revision Number. When new sheets are added, the Check Sheet is changed to reflect the revision. All revisions made in a given filing are designated by an asterisk (*). There will be no other symbols used on this sheet if these are the only changes made to it (i.e., the format, etc. remains the same, just revised revision levels on some sheets). The tariff user should refer to the latest Check Sheet to find out if a particular sheet is the most current on Commission file.

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SYMBOLS

The following are the only symbols used for the purposes indicated below:

- D Delete or Discontinue
- I Change Resulting In An
 - Increase to A Customer's Bill
- M Moved from Another Tariff Location
- N New
- R Change Resulting In A
 - Reduction to A Customer's Bill
- T Change in Text or Regulation But No Change In Rate or Charge

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SECTION 1 - TECHNICAL TERMS AND ABBREVIATIONS

Access Line - An arrangement from a local exchange telephone company or other common carrier, using either dedicated or switched access, which connects a Customer's location to the Company's location or switching center.

Authorization Code - A numerical code, one or more of which may be assigned to a Customer, to enable the Company to identify the origin of the Customer so it may rate and bill the call. Automatic number identification (ANI) is used as the authorization code wherever possible.

Commission - Used throughout this tariff to mean the South Carolina Public Service Commission.

Company or Broadvox-CLEC - Used throughout this tariff to mean Broadvox-CLEC, LLC, a Delaware Limited Liability Company.

<u>Customer</u> - The person, firm, corporation or other legal entity which orders the services of the Company and is responsible for the payment of charges and for compliance with the Company's tariff regulations.

<u>Dedicated Access</u> - The Customer gains entry to the Company's services by a direct path from the customer's location to the company's point of presence.

Holiday - New Year's Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. Holidays shall be billed at the evening rate from 8 a.m. to 11 p.m. After 11 p.m., the lower night rate shall go into effect.

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ORS - South Carolina Office of Regulatory Staff.

Resp. Org - Responsible Organization or entity identified by a Toll-Free service Customer that manages and administers records in the toll free number database and management system.

Switched Access - The Customer gains entry to the company's services by a transmission line that is switched through the local exchange carrier to reach the company's point of presence.

Telecommunications - The transmission, between or among points specified by the user, of information of the user's choosing, without change in the form or content of the information as sent and received.

<u>Underlying Carrier</u> - The telecommunications carrier whose network facilities provide the technical capability and capacity necessary for the transmission and reception of Customer telecommunications traffic.

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SECTION 2 - RULES AND REGULATIONS

2.1 Undertaking of the Company

This tariff contains the regulations and rates applicable to intrastate interexchange telecommunications services provided by the Company for telecommunications between points within the State of South Carolina. Services are furnished subject to the availability of facilities and subject to the terms and conditions of this tariff in compliance with limitations set forth in the Commission's rules. The Company's services are provided on a statewide basis and are not intended to be limited geographically. The Company offers service to all those who desire to purchase service from the Company consistent with all of the provisions of this tariff. Customers interested in the Company's services shall file a service application with the Company which fully identifies the Customer, the services requested and other information requested by the Company. Company reserves the right to examine the credit record and check the references of all applicants and Customers prior to accepting the service order. The Company may act as the Customer's agent for ordering access connection facilities provided by other carriers or entities when authorized by the Customer, to allow connection of a Customer's location to a service provided by the Company. The Customer shall be responsible for all charges due for such service arrangement. Any marketing efforts will clearly indicate to potential customers the nature of the transaction which is being offered. Materials submitted to prospective customers will clearly indicate that those customers will be changing their long distance carrier if they accept such solicitation. As a telephone utility under the regulation of the Commission, the Company does hereby assert and affirm that as a reseller of intrastate telecommunications services it shall not indulge or participate in deceptive or misleading telecommunications marketing practices to the detriment of consumers in South Carolina, and it shall comply with those marketing procedures, if any, set forth by the Commission. Additionally, the Company shall be responsible for the marketing practices of its contracted telemarketers and for their compliance with this provision. The Company understands that violation of this provision could result in a rule to show cause as to the withdrawal of its certification to complete intrastate telecommunications traffic within the State of South Carolina.

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- 2.1.1 The services provided by the Company are not part of a joint undertaking with any other entity providing telecommunications channels, facilities, or services, but may involve the resale of the Message Toll Services (MTS) and Wide Area Telecommunications Services (WATS) of underlying common carriers subject to the jurisdiction of this Commission.
- 2.1.2 The rates and regulations contained in this tariff apply only to the services furnished by the Company and do not apply, unless otherwise specified, to the lines, facilities, or services provided by a local exchange telephone company or other common carriers for use in accessing the services of the Company.
- 2.1.3 The Company reserves the right to limit the length of communications, to discontinue furnishing services, or limit the use of service necessitated by conditions beyond its control, including, without limitation: lack of satellite or other transmission medium capacity; the revision, alteration or repricing of the Underlying Carrier's tariffed offerings; or when the use of service becomes or is in violation of the law or the provisions of this tariff.

2.2 Use of Services

2.2.1 The Company's services may be used for any lawful purpose consistent with the transmission and switching parameters of the telecommunications facilities utilized in the provision of services, subject to any limitations set forth in this Section 2.2.

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- 2.2.2 The use of the Company's services to make calls which might reasonably be expected to frighten, abuse, torment, or harass another or in such a way as to unreasonably interfere with use by others is prohibited.
- 2.2.3 The use of the Company's services without payment for service or attempting to avoid payment by fraudulent means or devices, schemes, false or invalid numbers, or false calling or credit cards is prohibited.
- 2.2.4 The Company's services are available for use 24 hours per day, seven days per week.
- 2.2.5 The Company does not transmit messages, but the services may be used for that purpose.
- 2.2.6 The Company's services may be denied for nonpayment of charges or for other violations of this tariff.
- 2.2.7 Customers shall not use the service provided under this tariff for any unlawful purpose.
- 2.2.8 The Customer is responsible for notifying the Company immediately of any unauthorized use of services.

2.3 Liability of the Company

2.3.1 The Company shall not be liable for any claim, loss, expense or damage for any interruption, delay, error, omission, or defect in any service, facility or transmission provided under this tariff, if caused by the Underlying Carrier, an act of God, fire, war, civil disturbance, act of government, or due to any other causes beyond the Company's control.

The Company shall comply with the Rules and Regulations contained in the Public Service Commission of South Carolina's Telecommunications Utilities Regulations.

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- 2.3.2 The Company shall not be liable for, and shall be fully indemnified and held harmless by the Customer against any claim, loss, expense, or damage for defamation, libel, slander, invasion, infringement of copyright or patent, unauthorized use of any trademark, trade name or service mark, proprietary or creative right, or any other injury to any person, property or entity arising out of the material, data or information transmitted.
- 2.3.3 No agent or employee of any other carrier or entity shall be deemed to be an agent or employee of the Company.
- 2.3.4 The Company's liability for damages, resulting in whole or in part from or arising in connection with the furnishing of service under this tariff, including but not limited to mistakes, omissions, interruptions, delays, errors, or other defects or misrepresentations shall not exceed an amount equal to the charges provided for under this tariff for the long distance call for the period during which the call was affected. No other liability in any event shall attach to the Company.
- 2.3.5 The Company shall not be liable for and shall be indemnified and saved harmless by any Customer or by any other entity from any and all loss, claims, demands, suits, or other action or any liability whatsoever, whether suffered, made, instituted, or asserted by any Customer or any other entity for any personal injury to, or death of, any person or persons, and for any loss, damage, defacement or destruction of the premises of any Customer or any other entity or any other property whether owned or controlled by the Customer or others.

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- 2.3.6 The Company shall not be liable for any indirect, special, incidental, or consequential damages under this tariff including, but not limited to, loss of revenue or profits, for any reason whatsoever, including the breakdown of facilities associated with the service, or for any mistakes, omissions, delays, errors, or defects in transmission occurring during the course of furnishing service.
- 2.3.7 The remedies set forth herein are exclusive and in lieu of all other warranties and remedies, whether express, implied, or statutory, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.
- 2.3.8 The Company shall comply with the rules and regulations contained in the Public Service Commission of South Carolina's telecommunications utilities regulations.

2.4 Responsibilities of the Customer

- 2.4.1 The Customer is responsible for placing any necessary orders and complying with tariff regulations. The Customer is also responsible for the payment of charges for services provided under this tariff.
- 2.4.2 The Customer is responsible for charges incurred for special construction and/or special facilities which the Customer requests and which are ordered by the Company on the Customer's behalf.
- 2.4.3 If required for the provision of the Company's services, the Customer must provide any equipment space, supporting structure, conduit and electrical power without charge to the Company.
- 2.4.4 The Customer is responsible for arranging access to its premises at times mutually agreeable to the Company and the Customer when required for Company personnel to install, repair, maintain, program, inspect or remove equipment associated with the provision of the Company's services.

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- 2.4.5 The Customer shall cause the temperature and relative humidity in the equipment space provided by Customer for the installation of the Company's equipment to be maintained within the range normally provided for the operation of microcomputers.
- 2.4.6 The Customer shall ensure that the equipment and/or system is properly interfaced with the Company's facilities or services, that the signals emitted into the Company's network are of the proper mode, bandwidth, power and signal level for the intended use of the subscriber and in compliance with criteria set forth in this tariff, and that the signals do not damage equipment, injure personnel, or degrade service to other Customers. If the Federal Communications Commission or some other appropriate certifying body certifies terminal equipment as being technically acceptable for direct electrical connection with interstate communications service, the Company will permit such equipment to be connected with its channels without the use of protective interface devices. If the Customer fails to maintain the equipment and/or the system properly, with resulting imminent harm to the Company equipment, personnel or the quality of service to other Customers, the Company may, upon written notice, require the use of protective equipment at the Customer's expense. If this fails to produce satisfactory quality and safety, the Company may, upon written notice, terminate the Customer's service.
- 2.4.7 The Customer must pay the Company for replacement or repair of damage to the equipment or facilities of the Company caused by negligence or willful act of the Customer or others, by improper use of the services, or by use of equipment provided by Customer or others.

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- 2.4.8 The Customer must pay for the loss through theft of any Company equipment installed at Customer's premises.
- 2.4.9 If the Company installs equipment at Customer's premises, the Customer shall be responsible for payment of any applicable installation charge.
- 2.4.10 The Customer must use the services offered in this tariff in a manner consistent with the terms of this tariff and the policies and regulations of all state, federal and local authorities having jurisdiction over the service.

2.5 Cancellation or Interruption of Services

- 2.5.1 Without incurring liability, upon five (5) working days' (defined as any day on which the company's business office is open and the U.S. Mail is delivered) written notice to the Customer, the Company may immediately discontinue services to a Customer or may withhold the provision of ordered or contracted services:
 - 2.5.1.A For nonpayment of any sum due the Company for more than thirty (30) days after issuance of the bill for the amount due,
 - 2.5.1.B For violation of any of the provisions of this tariff,
 - 2.5.1.C For violation of any law, rule, regulation, policy of any governing authority having jurisdiction over the Company's services, or

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- 2.5.1.D By reason of any order or decision of a court, state or federal regulatory body or other governing authority prohibiting the Company from furnishing its services.

 Service will be terminated only on Monday through Thursday between the hours of 8:00 am and 4:00 pm unless provisions have been made to have someone available to accept payment and reconnect service.
- 2.5.2 Without incurring liability, the Company may interrupt the provision of services at any time in order to perform tests and inspections to assure compliance with tariff regulations and the proper installation and operation of Customer and the Company's equipment and facilities and may continue such interruption until any items of noncompliance or improper equipment operation so identified are rectified.
- 2.5.3 Service may be discontinued by the Company without notice to the Customer, by blocking traffic to certain countries, cities or NXX exchanges, or by blocking calls using certain Customer authorization codes, when the Company deems it necessary to take such action to prevent unlawful use of its service. The Company will restore service as soon as it can be provided without undue risk, and will, upon request by the Customer affected, assign a new authorization code to replace the one that has been deactivated.

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2.5.4 Customer will be liable for all usage on any of the Company's service offerings until the Customer actually leaves the service. Customers will continue to have Company usage until the Customer notifies its local exchange carrier and changes its long distance carrier. Until the Customer so notifies its local exchange carrier, it shall continue to generate and be responsible for long distance usage.

2.6 Credit Allowance

- 2.6.1 Credit may be given for disputed calls, on a per call basis.
- 2.6.2 Credit shall not be issued for unavailability of long distance services.

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2.7 Restoration of Service

The use and restoration of service shall be in accordance with the priority system specified in part 64, Subpart D of the Rules and Regulations of the Federal Communications Commission.

2.8 Deposit

The Company does not require deposits.

2.9 Payment and Billing

- 2.9.1 Service is provided and billed on a billing cycle basis, beginning on the date that service becomes effective. Billing is payable upon receipt.
- 2.9.2 The customer is responsible for payment of all charges for services furnished to the Customer, as well as to all persons using the Customer's codes, exchange lines, facilities, or equipment, with or without the knowledge or consent of the Customer. The security of the Customer's Authorization Codes, presubscribed exchange lines, and direct connect facilities is the responsibility of the Customer. All calls placed using direct connect facilities, presubscribed exchange lines, or Authorization Codes will be billed to and must be paid by the Customer. Charges based on actual usage during a month and any accrued interest will be billed monthly in arrears.
- 2.9.3 All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing or orally within the applicable statute of limitations. No credits, refunds, or adjustments shall be granted if demand therefore is not received by the Company in writing within such limitation period.

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2.10 Collection Costs

In the event Company is required to initiate legal proceedings to collect any amounts due to Company for regulated or non-regulated services, equipment or facilities, or to enforce any judgment obtained against a Customer, or for the enforcement of any other provision of this tariff or applicable law, Customer shall, in addition to all amounts due, be liable to Company for all reasonable costs incurred by Company in such proceedings and enforcement actions, including reasonable attorneys' fees, collection agency fees or payments, and court costs. In any such proceeding, the amount of collection costs, including attorneys' fees, due to the Company, will be determined by the court.

2.11 Taxes

All federal, state and local taxes, assessments, surcharges, or fees, including sales taxes, use taxes, and municipal utilities taxes, are billed as separate line items and are not included in the rates quoted herein.

2.12 Late Charge

A one-time late fee of 1.5% monthly or the amount otherwise authorized by law, whichever is lower, may be added to any unpaid balance brought forward from the previous month's billing date.

2.13 Returned Check Charge

A fee will be charged whenever a check or draft presented for payment for service is not accepted by the institution on which it is written, however, the charge may equal but not exceed the rate allowed by S.C. Code Annotated Section 34-11-70.

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SECTION 3 - DESCRIPTION OF SERVICE

3.1 Computation of Charges

- 3.1.1 The total charge for each completed call may be a variable measured charge dependent on the duration, distance and time of day of the call. The total charge for each completed call may also be dependent only on the duration of the call, i.e. a statewide flat rate per minute charge. The variable measured charge is specified as a rate per minute which is applied to each minute. calls are measured in increments as set forth in the Rates Section of this tariff. Fractions of a billing increment are rounded up to a full billing increment on a per call basis. Fractions of a cent per minute are rounded up to a full cent on a per call basis.
- 3.1.2 Where mileage bands appear in a rate table, rates for all calls are based upon the airline distance between the originating and terminating points of the call, as determined by the vertical and horizontal coordinates associated with the exchange (the area code and three digit central office code) associated with the originating and terminating telephone numbers. If the Customer obtains access to the Company's network by a dedicated access circuit, that circuit will be assigned an exchange for rating purposes based upon the Customer's main telephone number at the location where the dedicated access circuit terminates. vertical and horizontal (V & H) coordinates for each exchange and the airline distance between them will be determined according to industry standards.

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3.1.3 Timing begins when the called station is answered and two way communication is possible, as determined by standard industry methods generally in use for ascertaining answer, including hardware answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. Recognition of answer supervision is the responsibility of the Underlying Carrier. Timing for each call ends when either party hangs up. The Company will not bill for uncompleted calls.

3.2 Customer Complaints and/or Billing Disputes

Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

1228 Euclid Avenue, Suite 390 Cleveland, Ohio 44115 Customer Service: (877) 884-6597

Any objection to billed charges should be reported promptly to the Company. Adjustments to Customers' bills shall be made to the extent that records are available and/or circumstances exist which reasonably indicate that such charges are not in accordance with approved rates or that an adjustment may otherwise be appropriate. Where overbilling of a subscriber occurs, due either to Company or subscriber error, no liability exists which will require the Company to pay any interest, dividend or other compensation on the amount overbilled; provided, however, in the event that the Company has willfully overcharged any Customer, the Company shall refund the difference, plus interest, as prescribed by the Commission.

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All unresolved disputes with the Company may be filed with ORS at the following address and telephone number:

Office of Regulatory Staff Consumer Affairs Division 1401 Main Street, Suite 900 Columbia, SC 29201 Telephone No.: 803-737-5230 Toll Free No.: 800-922-1531 Fax No.: 803-737-4750

3.3 Level of Service

A Customer can expect end to end network availability of not less than 99% at all times for all services.

3.4 Billing Entity Conditions

When billing functions on behalf of the Company or its intermediary are performed by local exchange telephone companies or others, the payment of charge conditions and regulations of such companies and any regulations imposed upon these companies by regulatory bodies having jurisdiction apply. The Company's name and toll-free telephone number will appear on the Customer's bill.

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3.5 <u>Service Offerings</u>

3.5.1 1+ Dialing

This service permits Customers to originate calls via switched or dedicated access lines, and to terminate intrastate calls. The Customer dials "1+" followed by "ten digits" or dials "101XXXX" followed by "1+ ten digits".

3.5.2 Travel Cards

The Customer utilizes an 11 digit "toll-free" access number established by the Company to access a terminal. Upon receiving a voice prompt, the Customer uses push button dialing to enter an identification code assigned by the Company, and the ten digit number of the called party.

3.5.3 Toll-Free Service

This service is inbound calling only where an 800, 888 or other toll-free prefix number rings into a Customer's premise routed to a specific telephone number or terminated over a dedicated facility.

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3.5.4 Reserved for Future Use.

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Reserved for Future Use.

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3.5.5 Directory Assistance.

Access to long distance directory assistance is obtained by dialing 1 + 555-1212 for listings within the originating area code and 1 + (area code) + 555-1212 for other listings. When more than one number is requested in a single call, a charge will apply for each number requested. A charge will be applicable for each number requested, whether or not the number is listed or published.

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3.5.6 Specialized Pricing Arrangements.

Customized service packages and competitive pricing packages at negotiated rates may be furnished on a case-by-case basis in response to requests by Customers to the Company for proposals or for competitive bids. offered under this tariff provision will be provided to Customers pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of the tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. All individual case basis arrangements will be submitted to the Commission. Such arrangements will be provided to ORS upon request.

3.5.7 Emergency Call Handling Procedures

Emergency "911" calls are not routed to company, but are completed through the local network at no charge.

3.5.8 Promotional Offerings

The Company may, from time to time, make promotional offerings to enhance the marketing of its services. These offerings may be limited to certain dates, times and locations. The Company will notify the Commission and ORS of such offerings at least 14 days prior to the effective date of such offerings.

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SECTION 4 - CURRENT RATES

4.1 1+ Dialing

\$0.150 per minute

A \$4.95 per month service charge applies. Billed in one minute increments.

4.2 Travel Cards

\$.199 per minute

A \$.25 per call service charge applies. Billed in one minute increments.

4.3 Toll Free

\$0.150 per minute

A \$10 per month per number service charge applies. Billed in one minute increments.

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- 4.4 Reserved for Future Use.
- 4.5 Directory Assistance

\$.95

4.6 Returned Check Charge

\$20.00

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4.7 Payphone Dial Around Surcharge

A dial around surcharge of \$.30 per call will be added to any completed INTRAstate toll access code and subscriber toll-free 800/888 type calls placed from a public or semipublic payphone.

4.8 Universal Service Fund Assessment

The Customer will be assessed a monthly Universal Service Fund Contribution charge on all telecommunications services, which in no event shall be less than the prevailing contribution percentage rate charged the Company on intrastate traffic by the Universal Service Administrative Company (or any successor) or any state agency or its administrator.

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SECTION 5 - MAXIMUM RATES

5.1 1 + & 101XXXX Dialing

\$0.30 per minute
A \$10 per month per number service charge

5.2 Reserved for Future Use.

5.3 Toll Free Service

\$0.30 per minute
A \$10 per month per number service charge

- 5.4 Reserved for Future Use.
- 5.5 Reserved for Future Use.

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SECTION 2 - REGULATIONS (continued)

2.5 Payment Arrangements (continued)

2.5.3 Disputed Bills

All bills are presumed accurate, and shall be binding on the customer unless objection is received by the Company in writing or orally within the applicable statute of limitations. No credits, refunds or adjustments shall be granted if demand therefore is not received within such limitation period.

2.5.3.1 The date of the dispute shall be the date the Company receives communication from either, the Customer, ORS or both.

The date of the resolution is the date the Company completes its investigation and notifies the Customer of the disposition of the dispute. In the event that the Customer, upon notification from the Company, is not satisfied with findings of such dispute, the Company has an obligation to inform the Customer of recourse through the ORS and the date of resolution will remain undefined.

2.5.3.2 Customer inquiries or complaints regarding service or accounting may be made in writing or by telephone to the Company at:

South Carolina Office of Regulatory Staff Consumer Services Division 1401 Main Street, Suite 900 Columbia, SC 29201 Local – (803) 737-5230 Toll Free Number – (800) 922-1531 Fax Number – (803) 737-4750

2.5.4 Advance Payments

Reserved for future use.

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SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.1 Local Exchange Service (continued)

3.1.2 Local Line (continued)

3.1.2.3 Local Line Rates and Charges (continued)

A. Non-Recurring Charges

	Bellsout	h Areas	Verizon	Areas	BellSout Maximu		Verizon Area	
	Residential	Business	Residential	Business	Residential	Business	Residential	Business
Line Connection Char	ge							
First line	40.00	64.00	44.00	54.00	80.00	128.00	88.00	108.00
Each add'l line	18.00	26.00	44.00	54.00	36.00	52.00	88.00	108.00
Service Order	18.00	26.00	24.00	28.00	36.00	52.00	56.00	56.00
Charge								
Line/Trunk Change Cl	narge		·		· · · · · · · · · · · · · · · · · · ·		AA	
First Line	22.50	25.00	24.00	28.00	45.00	50.00	48.00	56.00
Each add'l line	12.00	9.00	24.00	28.00	24.00	18.00	48.00	56.00
Record Order	5.25	10.00	5.25	10.00	10.50	20.00	10.50	20.00
Charge								
PIC-2 Change (per	5.00	5.00	5.00	5.00	10.00	10.00	10.00	10.00
line)								
Line Restoral Charge								
First Line	40.00	64.00	44.00	54.00	80.00	128.00	88.00	108.00
Each add'l line	18.00	26.00	44.00	54.00	36.00	52.00	88.00	108.00
Restoration Charge ¹	85.00	85.00	25.00	25.00	170.00	170.00	50.00	50.00
Premises Work Charge	2							
First 15 minutes	22.00	23.00	15.0	15.00	44.00	46.00	30.00	30.00
Each add'l 15 mins	11.00	11.00	10.00	10.00	22.00	22.00	20.00	20.00

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Applies for line restoral after Customer-initiated suspension

SECTION 3 - SERVICE DESCRIPTIONS (continued)

3.2 Directory Assistance

A Customer may obtain Directory Assistance in determining telephone numbers within its local calling area by calling the Directory Assistance operator.

3.2.1 Each call to Directory Assistance will be charged as follows:

	<u>Per Call</u>	Maximum Rate Per Call
Bellsouth Service Areas	\$1.25	\$2.50
Verizon Service Areas	\$0.40 (local)	\$0.80
	\$0.95 (national)	\$1.90

The Customer may request a maximum of two telephone numbers per call to Directory Assistance service.

- 3.2.2 A credit will be given for calls to Directory Assistance as follows:
 - The Customer experiences poor transmission or is cut-off curing the call;

or

- The Customer is given an incorrect telephone number.

To obtain such a credit, the Customer must notify its Customer Service representative within 24 hours of occurrence.

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SECTION 5 - INDIVIDUAL CASE BASE (ICB) ARRANGEMENTS

Individual Case Base (ICB) Arrangements: Competitive pricing arrangements at negotiated rates may be furnished, upon prior Commission approval, on an individual case basis (ICB) in response to request by customers to Company, for proposals or for competitive bids. Service offered under this tariff provision will be provided to the Customer pursuant to contract. Unless otherwise specified, the regulations for such arrangements are in addition to the applicable regulations and prices in other sections of this tariff. Specialized rates or charges will be made available to similarly situated Customers on a non-discriminatory basis. All Individual Case Base Arrangements will be made available to the Commission and ORS upon request.

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SECTION 7 – LOCAL EXCHANGE SERVICE (CONT'D)

7.2 Standard Residence Local Exchange Service (Cont'd.)

7.2.1 Monthly Recurring Charges

The following charges apply to Standard Residence Local Exchange Services lines per month. Rates and charges include Touchtone Service for each line. The rates arid charges below apply to service provided on a month-to-month basis.

A. Bellsouth Service Areas

	Service Types		Service Types		
	Flat	Residential Area	Flat	Residential Area	
	Rate	Package ¹	Rate Maximum Rate	Package	
	2	Č		Maximum Rate	
Rate Class 1	12.70	7.00	25.40	14.00	
Rate Class 2	13.15	7.00	26.30	14.00	
Rate Class 3	13.60	7.00	27.20	14.00	
Rate Class 4	14.05	7.00	28.10	14.00	
Rate Class 5	14.50	7.00	29.00	14.00	
Rate Class 6	14.95	7.00	29.90	14.00	
Rate Class 7	15.40	7.00	30.80	14.00	

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¹ Usage rates apply as directed in Section 7.2.3

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

- 7.2 Standard Residence Local Exchange Service, (Cont'd)
 - 7.2.3 Usage Sensitive Charges and Allowances, (cont'd)

(B)

Residential Area Package – BellSouth Service Areas

The following charges apply for customer dialed and operator handled local calls originated from a line equipped for Residential Area Package service.

Local usage in excess of allowances specified for the above packages will be billed in arrears. Usage is billed on a per call basis. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. Peak period rates apply from 8 AM to 5 PM Monday through Friday (excluding holidays), Off-Peak period rates apply to all other times.

Mileage Band	PEAK		OFF-PEAK		PEAK MAXIMUM RATE	OFF-PEAK MAXIMUM RATE
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute
Basic Service Area	0.020	0.020	0.010	0.010	0.040	0.020
Extended Service Area	0.120	0.120	0.060	0.060	0.240	0.120

Residential Usage Rates – Verizon Service Areas

Mileage Band	PE Initial Minute	AK Add'l Minute	OFF-F Initial Minute	PEAK Add'1 Minute	PEAK MAXIMUM RATE Initial Minute	OFF-PEAK MAXIMUM RATE Add'l Minute
Serving Exchange All Other Exchanges	0.0120	0.0120	0.0120	0.0120	0.0240	0.0240
	0.0250	0.0250	0.0250	0.0250	0.0500	0.0500

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(B) Business Area Package

The following charges apply for customer dialed and operator handled local calls originated from a line equipped for Business Area Package service

Local usage in excess of allowances specified for the above packages will be billed in arrears. Usage is billed on a per call basis. Usage is billed in one (1) minute increments with partial minutes counting as one (1) full minute. Peak period rates apply from 8 AM to 5 PM Monday through Friday (excluding holidays), Off-Peak period rates apply to all other times.

Bellsouth Service Areas Only

Mileage Band	PEAK		OFF-PEAK		PEAK	OFF-PEAK
C					MAXIMUM	MAXIMUM
					RATE	RATE
	Initial	Add'l	Initial	Add'l	Initial Minute	Add'l Minute
	Minute	Minute	Minute	Minute		
Basic Service Area	0.020	0.020	0.010	0.010	.0400	0.020
Extended Service	0.120	0.120	0.060	0.060	0.240	0.120
Area						

Verizon Service Areas Only

Mileage Band	PEAK		OFF-PEAK		PEAK MAXIMUM RATE	OFF-PEAK MAXIMUM RATE	
	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	Initial Minute	Add'l Minute	
Serving Exchange All Other Exchanges	0.0120 0.0250	0.0120 0.0250	0.0120 0.0250	0.0120 0.0250	0.0240 0.0500	0.0240 0.0500	

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SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.5 Residence and Business PBX Trunk Service

PBX Trunk service provides a Customer with a single, voice-grade telephonic communications channel which can be used to place or receive one call at a time, Trunks are provided for connection of Customer-provided private branch exchanges (PBX) or other station equipment to the public switched telecommunications network.

PBX Trunk's are available to Business and residence Customers as Inward, Outward or Two-Way combination trunks where services and facilities permit. Each PBX Trunk is provided with touch; one signaling at no additional charge. An optional per trunk Hunting feature is available for Customers which routes a call to the next idle trunk in a prearranged group (see Sections 7.2 and 7.3).

PBX Trunks may also be equipped with Direct Inward Dialing (DID) capability and DID number blocks for additional charges (see Section 7.6).

7.5.1 Verizon Service Areas

	Flat Rate		Measured		Flat Rate Maximum Rate	Measured Maximum Rate
	Monthly	Non	Monthly	Non	Monthly	Non
	·	Recurring		Recurring		Recurring
		Charge		Charge		Charge
Rate Group 1,	39.99	54.00	39.99	54.00	79.98	108.00
first	_					
Each add'l line	31.21	n/a	31.21	n/a	62.42	n/a
Rate Group 2	39.99	54.00	39.99	54.00	79.98	108.00
Each add'l line	34.87	n/a	34.87	n/a	69.74	n/a

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SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.5 Residence and Business PBX Trunk Service (Cont'd)

7.5.2 Bellsouth Service Areas

	FLA	T RATE	FLAT RATE		
	PBX^{-1}	DID	PBX Maximum Rate	DID	
		Combination		Combination	
				Maximum Rate	
Group 1	38.58	77.16	77.16	154.32	
Group 2	41.13	82.26	82.26	164.52	
Group 3	43.68	87.36	87.36	174.72	
Group 4	46.23	92.46	92.46	184.92	
Group 5	48.78	97.56	97.56	195.12	
Group 6	51.33	102.66	102.66	205.32	
Group 7	53.88	107.76	107.76	215.52	

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¹ These rates are applicable for all Inbound, Outbound and Combined PBX Trunks as well as inbound only DID Trunks.

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.6 Advanced Services (Cont'd)

Non-Recurring Charges

		Non-Recu	arring Charge	
	12 Months	24 Months	36 Months	Max
Bellsouth Area				
	\$1,000	\$900	\$800	\$2,000
Verizon Area				
	\$1000	\$900	\$800	\$2,000
Expedite Service	Per PRI			
Charge ¹				
Bellsouth	\$250			\$500
Verizon	\$250			\$500
Order Supplement	First		Subsequent	
Charge ²	Change		Change	
Bellsouth	\$200		\$150	\$400
Verizon	\$200		\$150	\$400
Order Cancellation Charge	Per PRI			
Bellsouth	\$500			\$1,000
Verizon	\$500			\$1,000

¹ Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

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² Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.6 Advanced Services (Cont'd)

Non-Recurring Charges

		Non-Recu	arring Charge	
	12 Months	24 Months	36 Months	Max
Bellsouth Area				
	\$1,000	\$900	\$800	\$2,000
Verizon Area				
	\$1000	\$900	\$800	\$2,000
Expedite Service	Per PRI			
Charge ¹				
Bellsouth	\$250			\$500
Verizon	\$250			\$500
Order Supplement	First		Subsequent	
Charge ²	Change		Change	
Bellsouth	\$200		\$150	\$400
Verizon	\$200		\$150	\$400
Order Cancellation	Per PRI			
Charge				· · · · · · · · · · · · · · · · · · ·
Bellsouth	\$500			\$1,000
Verizon	\$500			\$1,000

¹ Expedite Service Charges apply when customer requests installation of service in less time than normal installation interval of 30 business days.

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² Order Supplement Charges apply when a change of the Requested Service Date is requested by customer. A change of requested service date must be within 30 days of the previous requested service date. In no event will the Company be obligated to accept more than three (3) changes to a requested service date. The service will be deemed canceled upon the fourth (4) such request and applicable Order Cancellation Charges will apply.

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.6 Advanced Services (Cont'd)

7.6.6. Broadvox-CLEC Digital Centrex Service

Broadvox-CLEC Digital Centrex Service delivers superior performance, PBX-like functionality including abbreviated dialing, and is compatible with many telephone sets. Each user has a unique seven-digit direct telephone number and customized features. The service is affordable, power failure safe and provides a scalable platform for future growth and technology.

Monthly Recurring Charges

Contract Length	Monthly Recurring Charge	Monthly Recurring Charge Maximum Rates
12 months – Assume Dial 9	26.61	53.22
12 months	23.15	46.30
24 months	21.05	42.10
36 months	17.59	35.18
60 months	16.51	33.02
84 months	15.80	31.60

NOTES FOR ALL: Availability of services must be verified with the Company based on customer address and NPA-NXX. Rates do not included FCC End User Charge, FCC Port Charge, or other surcharges and taxes. Minimum service period is 12 months. If service is cancelled prior to the end of the contract, a termination charge will be calculated as follows: a. The average of the sum of all line charges on three previous Company invoices to the customer (excluding taxes) multiplied by the number of months remaining in the term agreement.

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SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.6 ADVANCED SERVICES (Cont'd)

7.6.7. Direct Inward Dialing (DID) Service (Cont'd)

Verizon Service Areas

Monthly	Maximum
•	Rates
\$10.00	\$20.00
\$50.00	\$100.00
\$15.00	\$30.00
\$100.00	\$200.00
Monthly _.	Maximum
Recurring	Rates
\$5.00	\$10.00
\$5.00	\$10.00
\$31.00	\$62.00
\$16.00	\$32.00
	\$50.00 \$15.00 \$100.00 Monthly Recurring \$5.00 \$5.00 \$31.00

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SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

- 7.7 Access Lines for Customer Provided Pay Telephones, (Cont'd.)
 - (E) Aggregators subscribing to the Company's CPPT Lines are responsible for compliance with the Commission's "Regulations for Operator and Pay Telephone Services" and any other rules or regulations the Commission may require.

7.7.3 Rates and Charges

Service is provided at Business Flat Rate Local Exchange Service rates and charges as specified in Section 7.3 of this tariff. Each Access Line is provided with touch-tone signaling at no additional charge. Calls placed to Directory Assistance from CPPT Lines will be billed to the Customer at rates arid charges found in Section 8.4 of the tariff.

7.7.4 Optional Features

The following optional features are provided with One Source Access Line service:

(A) Unrestricted Service: No blocking or screening provided.

Unrestricted. Per Outward Line	\$ N/C
Unrestricted, Per Two-Way Line	\$ N/C

(B) <u>Screening Option</u> ~A: With this option, an Access Line is equipped with operator screening. In addition, calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked.

		Maximum
		<u>Rate</u>
Screening Option A, Per Outward Line	\$2.85	\$5.70
Screening Option A, Per Two-Way Line	\$2.85	\$5.70

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SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

- 7.7 Access Lines for Customer Provided Pay Telephones, (Cont'd.)
 - 7.7.4 Optional Features (Cont'd.)
 - (C) Screening Option –B: With this option, an Access Line is equipped with operator screening, blocking of calls to 0111- international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 900/976, seven digit local, 1+ Expanded Local Calling Area, and 1+ DDP.

_		Maximum
		Rate
Screening Option B, Per Outward Line	\$3.80	\$7.60
Screening Option B, Per Two-Way Line	\$3.80	\$7.60

(D) Screening ~ With this option, an Access Line is equipped with operator screening, blocking of calls to 011+ international direct distance dialed numbers outside the North American Numbering Plan are blocked, and blocking of calls to 900/976, and 1+ Expanded Local Calling Area.

		Maximum
		<u>Rate</u>
Screening Option C, Per Outward Line	\$2.85	\$5.70
Screening Option C, Per Two-Way Line	\$2.85	\$5.70

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SECTION 7 –LOCAL EXCHANGE SERVICES (CONT'D)

7.8 Optional Calling Features

The features in this section are made available on an individual basis or as part of multiple feature packages. All features are provided subject to availability. Certain features may not be available with all classes of service. Transmission levels for calls forwarded or calls placed or received using optional calling features may not be acceptable for all some uses iii some cases.

7.8.1 Features Offered on a Usage Sensitive Basis

The following features are available to all local exchange Business and Residence line Customers where facilities and services permit. Customers may utilize each feature by dialing the appropriate access code. The Customer will be billed the Per Feature Activation Charge shown in the following table each time a feature is used by the Customer. Customers may subscribe to these features on a monthly basis at their option to obtain unlimited use of these features for a fixed monthly charge.

	Bellsouth Service Areas		Verizon Service Areas		Bellsouth Service Areas		Verizon Service Areas	
Optional Features					Residence Maximum	Business Maximum	Residence Maximum	Business Maximum
	Residence	Business	Residence	Business	Rate	Rate	Rate	Rate
Three-Way Calling	0.90	0.90	0.75	0.75	1.80	1.80	1.50	1.50
Call Return	0.90	0.90	0.75	0.75	1.80	1.80	1.50	1.50
Repeat Dialing	0.90	0.90	0.75	0.75	1.80	1.80	1.50	1.50

Denial of per call activation for Three-Way Calling, Call Return and Repeat Dialing from any line or trunk is available to Customers upon request at no additional charge.

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SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.8 Optional Calling Features, (Cont'd.)

7.8.2 Features Offered on Monthly Basis

The following optional calling features are offered to Customers on a monthly basis. Customers are allowed unlimited use of each feature. No usage sensitive charges apply. Multiline Customers must order the appropriate number of features based on the number of lines which will have access to the feature.

A. Bellsouth Service Areas

Optional Calling Feature	Residence	Business	Residence Maximum Rate	Business Maximum Rate
Call Forwarding Variable	4.00	6.00	8.00	12.00
Call Forwarding Variable with Remote Access	6.50	8.00	13.00	16.00
Call Forwarding Don't Answer – Basic	1.50	2.95	3.00	5.90
Call Forwarding Don't' Answer with Ring Control	1.50	3.50	3.00	7.00
Call Forwarding Don't' Answer with Customer	4.00	7.00	8.00	14.00
Control				
Call Forwarding Busy Line – Basic	1.50	2.95	3.00	5.90
Call Forwarding Busy Line w/Customer Control	3.50	7.00	7.00	14.00
Call Waiting – Basic	4.50	7.00	9.00	14.00
Call Waiting - Deluxe	6.50	n/a	13.00	n/a

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SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.8 Optional Calling Features, (Cont'd.)

7.8.2 Features Offered on Monthly Basis (Cont'd)

A. Bellsouth Service Areas (Cont'd)

Optional Calling Feature (cont'd)	Residence	Business	Residence Maximum Rate	Business Maximum Rate
Caller ID- Basic	5.00	11.00	10.00	22.00
Caller ID – Deluxe	7.95	11.00	15.90	22.00
Caller 1D- Deluxe w/ ACR	7.95	11.00	15.90	22.00
Anonymous Call Rejection (ACR)	3.00	4.00	6.00	8.00
Call Block	5.00	6.50	10.00	13.00
Call Return	5.00	6.50	10.00	13.00
Call Tracing	5.00	6.50	10.00	13.00
Calling Number Delivery Blocking	3.50	n/a	7.00	n/a
(per line equipped)				
Message Waiting Indication – Audible	0.50	0.50	1.00	2.00
Message Waiting Indication Audible and Visual	0.50	0.50	1.00	2.00
Multiple Directory Number Distinctive Ringing – First DN	4.00	8.00	8.00	16.00
Multiple Directory Number Distinctive Ringing – Second DN	6.00	11.00	12.00	24.00
Preferred Call Forwarding	5.00	6.50	10.00	20.00
Repeat Dialing	5.00	6.50	10.00	20.00
Speed Dialing (30 codes)	5.00	5.00	10.00	20.00
Speed Dialing (8 codes)	4.50	5.00	9.00	18.00
Three Way Calling	5.00	6.50	10.00	20.00

ISSUE DATE:

EFFECTIVE DATE:

Alex Gertsburg, Corporate Secretary of The Broadvox Holding Company, LLC, Member Broadvox-CLEC, LLC
1228 Euclid Avenue, Suite 390

Cleveland, Ohio 44115

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.8 Optional Calling Features, (Cont'd.)

7.8.2 Features Offered on Monthly Basis (Cont'd)

A. Verizon Service Areas

Optional Calling Feature		Residence	Business	Residence Maximum Rate	Business Maximum Rate
Call Waiting		3.70	5.50	7.40	11.00
Cancel Call Waiting Call Forwarding (Variable)		1.00	2.00	2.00	4.00
	Standard	3.50	4.50	7.00	9.00
Speed Calling	Multipath ¹	3.50	4.50	7.00	9.00
	8-Number	2.50	3.50	5.00	7.00
	30-Number	3.50	5.00	7.00	10.00
Three-Way Calling		3.75	5.00	7.50	10.00
Distinctive Ring, each line		6.00	6.00	12.00	12.00
VIP Alert		3.00	4.00	6.00	8.00
Call Tracing		5.00	6.00	10.00	12.00
Complete Blocking		2.00	2.00	4.00	4.00
Toll Denial		2.75	4.75	5.50	9.50
Special Call Handling					
	Acceptance	3.00	4.00	6.00	8.00
	Forwarding	5.00	6.00	10.00	12.00

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¹ Multipath is available only as an enhancement to Call Forwarding.

SECTION 7 – LOCAL EXCHANGE SERVICES (CONT'D)

7.8 Optional Calling Features, (Cont'd.)

7.8.2 Features Offered on Monthly Basis (Cont'd)

A. Verizon Service Areas (Cont'd)

Optional Calling Feature (Cont'd)	Residence	Business	Residence Maximum Rate	Business Maximum Rate
Automatic Busy Redial Call Block	5.00 3.00	6.00 4.00	10.00	12.00
Anonymous Call Reject (ACR)	1.00	1.00	6.00 2.00	8.00 2.00
Caller ID Number with ACR Caller ID Name & Number with ACR	7.00 7.95	10.00 11.50	14.00 15.90	20.00 23.00
Automatic Call Return Non-Published Service	5.00	6.00	10.00	12.00
Non-Listed Service	2.30 2.30	2.30 2.30	4.60 4.60	4.60 4.60
Additional Listings, each	1.00	1.20	2.00	2.40
Per Use Local Features				
Automatic Call Return	0.75	0.75	1.50	1.50
Busy Redial Three-Way Calling	0.75 0.75	0.75 0.75	1.50 1.50	1.50 1.50

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7.8 Optional Calling Features, (Cont'd.)

7.8.4 Multiple Feature Packages – Verizon Service Areas Only

A. Feature Package Option B

Call Waiting, Cancel Call Waiting, Call Forwarding, Three-Way Calling, *69 & Call Block

B. Feature Package Option A

Call Waiting, Cancel Call Waiting, Call Forwarding, Three-Way Calling, Speed Dailing-8, Distinctive Ring, Caller ID, Anonymous Call Block, Call Waiting ID¹, Busy Redial, *69, Call Block, Do Not Disturb, Select Call Forwarding, & Priority Call

Residence Service Only.....\$16.00 Maximum Rate \$32.00

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Where available.